



## Jim Hogan Retirement Announcement

### Company Update #20-0615

Jim Hogan, Director of Parts for New York Bus Sales, has decided to retire. Jim wants to start a new chapter in his life and will fill it by keeping busy helping his son in the contracting business they started 12 years ago, as well as helping out his brother in law with his plumbing and HVAC business when needed. Somewhere he will find time in there to travel the country with his wife.

Since Jim joined New York Bus Sales in August of 2015 our parts department has been operating at a very high level. Our customer satisfaction over those 5 years is greater than 90%! Jim not only brought his knowledge of parts operations with him, but his attention to detail and desire to satisfy each and every customer.

At the same time, I am happy to introduce David Reichel as the new Director of Parts for New York Bus Sales. Dave is starting immediately to ensure a successful transition and brings the same customer commitment to New York Bus Sales as was in place under Jim Hogan.

Dave has a Bachelor's degree in Business Administration from SUNY Oswego and 15 years' experience in the automotive aftermarket business. Dave has managed parts sales efforts, inventory control, supply chain management and warehouse operations.

It is never easy to see talented people like Jim leave, but we are very happy for him and his family. Thank you and congratulations Jim!

ALL of our Service Updates can be found on the [New York Bus Sales website](#)  
Or at the [New York Head Mechanic website](#)

## **CONTACT NEW YORK BUS SALES WITH ANY QUESTIONS**

### **CENTRAL REGION:**

**Syracuse (Headquarters)  
7765 Lakeport Road  
Chittenango, NY 13037  
315-687-3969**

### **WESTERN REGION:**

**Rochester  
1177 Brighton Henrietta Townline Road  
Rochester, NY 14623  
585-424-3320**

### **EASTERN REGION:**

**Ravena  
62 Mountain Road Extension  
Ravena, NY 12143  
518-756-1111**

### **LOWER HUDSON VALLEY:**

**Middletown  
307 Bloomingburg Road  
Middletown, NY 10940  
845-609-7070**

### **Comments or Concerns:**

**John Johnston  
jjohnston@newyorkbussales.com  
Cell 315-263-0766**

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