



GM Recalls MUST be complete to Start Warranty

SALES UPDATE #24-0215



GM CHASSIS RECALLS ARE REQUIRED TO BE COMPLETED

As part of our sales delivery process, we need to contact General Motors to update the delivery date so that the warranty start date can be updated which is also known as the “Delayed Warranty Start”.

When this is not done, the warranty start date shows as the date the chassis was delivered to Micro Bird to have the body built, which could possibly be months.

Recently we have tried to process the Delayed Warranty Start and General Motors has kicked it back due to the units having an open recall and we have learned these recalls must be completed before the Delayed Warranty Start can be processed.

We currently have delivered units which now have open recalls and as we find them, your Sales Representative will be contacting you asking to have you schedule the applicable recalls completed.

You can also check if units have recalls using the link below:

YOU CAN ALSO CHECK UNITS FOR OPEN RECALLS USING THE LINK BELOW!



ALL of our Service Updates can be found on the [New York Bus Sales website](#)
Or at the [New York Head Mechanic website](#)

CONTACT OUR SALES DEPARTMENT WITH ANY QUESTIONS

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