

From your friends at New York Bus Sales

## **Product Affected-All Units**

**Complaint - Entrance Doors Rust Thru At Bottom -**

Cause - Basic cause are the weather, road conditions and materials used on the roads

but there was a time when the inside "cavity" of the doors were not coated

well causing this issue

Prevention - We are working with a new supplier – "WURTH" who is a major supplier to

the auto and truck industry for various body and hardware items-

We have started with this years products to take some extra steps on our own to try and address this issue and have also researched to find out how you might help address those units already in service. We will be applying those lower cavities with a "body wax" which will help further prevent any issues –

PLEASE NOTE: Using the steps below along with the products you can easily help address

these issues with your fleet before they start-



FIGURE #1

STEP #1 – Gather the proper tools and items for the job – FIGURE #1 shows the required items –

- DRILL AIR/CORDLESS/ELECTRIC
- DRILL BIT ½"
- CAVITY PROTECTION SPRAY BODY WAX
  - o PART #0893081
- 2 ½" PLASTIC SHEET METAL PLUGS
  - o PART #150157034



STEP #2 – ALONG THE LOWER INNER SECTION AT A POINT TOWARDS THE ALUMINUM AND RUBBER SEAL AS SHOWN IN FIGURE #2 USING THE DRILL AND ½" BIT DRILL THROUGH "ONLY" THE FIRST LAYER OF STEEL TO GAIN ACCESS TO THE DOOR CAVITY ....... PLEASE SEE FIGURE #2 AT THE LEFT

FIGURE #2



PLEASE NOTE – WARRANTY ON THE ENTRANCE DOOR AS WITH ALL DOORS OR ADDED COMPARTMENTS ON A BLUE BIRD UNIT IS LIMITED TO PAINT ONLY AND NOT STRUCTURE. THE STRUCTURE OF THE BASE BODY ONLY IS 5 YEARS/100,000 MILES

WE STRONGLY RECOMMEND THAT YOU PAY CLOSE ATTENTION TO THE PAINT ON THESE SURFACES AND ADDRESS BEFORE THERE ARE OTHER MAJOR ISSUES WHICH REQUIRE DOOR REPLACEMENT.

WE ALSO ARE REPLACING THE LOWER PANELS WHICH DO RUST THROUGH ON THESE TO MAKE REPAIRING LESS COSTLY



STEP #4 – INSERT THE ½" PLASTIC PLUG INTO THE HOLE AND WIPE OFF ANY EXCESS WAX FROM THE DOOR OR SEAL AREA......SEE FIGURE #4

FIGURE #4

## **PLEASE NOTE:**

Part # 0893081 - \$24.64 Part # 150157034 - \$ .55 ea



## Contact Our Service Department With Any Questions

**CHITTENANGO** – phone 800-962-5768 or

Daryl Wallace: <u>dwallace@newyorkbussales.com</u>
Brian Lamaitis: <u>blamaitis@newyorkbussales.com</u>

POCHESTED phono 200 462 2222 or

**ROCHESTER** – phone 800-463-3232 or

Gary Chichester: gchichester@newyorkbussales.com

**ALBANY** – phone 866-867-1100 or

Ben Reiling: <u>breiling@newyorkbussales.com</u>
Steve Searles: <u>ssearles@newyorkbussales.com</u>

**WARRANTY** – 800-962-5768 ext 237

Morgan Jenkins: mjenkins@newyorkbussales.com

ALL of our Tech Tips can be found on the New York Bus Sales website at <a href="http://www.newyorkbussales.com/pages/bulletins.cfm">http://www.newyorkbussales.com/pages/bulletins.cfm</a>
Or at the New York Head Mechanic website at <a href="http://www.nyhma.org/viewforum.php?f=2&start=0">http://www.nyhma.org/viewforum.php?f=2&start=0</a>