

Tech Tip



From your friends at New York Bus Sales

Product Effected –All American “D3”

Complaint: *Driver’s are complaining of cold air in the driver’s area.*

Cause: *We have found that the driver’s heater on some units were installed backwards causing the warm air to blow toward the rear instead of at the driver’s feet.*

Correction: *To check, the easiest way is to turn the heater on and feel for air blowing forward. The other way is the shear positioning of the heater, as you can see in Figures #1 and #2 the heater sits back from the seat when not installed in the correct position and as in Figure #3 sits slightly forward of the base of the seat, you can also tell by the tag on top which should be to the rear as should the silver filter both shown in Figure #2*

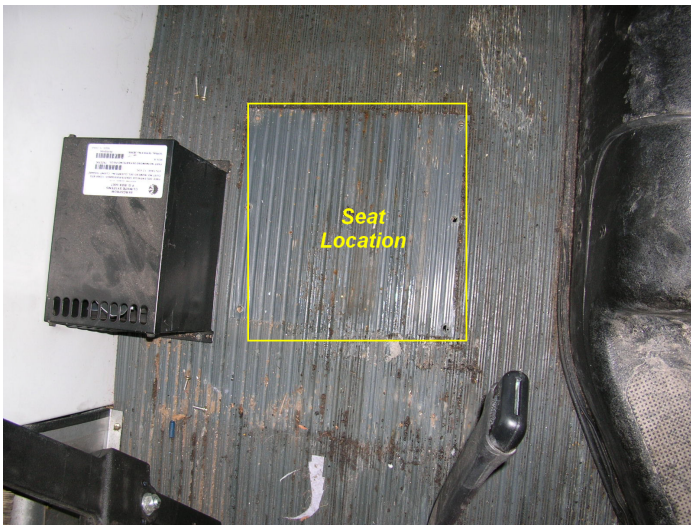


Figure #1



*Improperly Installed
You can see the tag
on top towards the
front and the filter
towards the front*

Figure #2



Figure #3

Contact Our Service Department With Any Questions

CHITTENANGO – phone 800-962-5768 or

Daryl Wallace : dwallace@newyorkbussales.com

Brian Lamaitis : blamaitis@newyorkbussales.com

ROCHESTER – phone 800-463-3232 or

Gary Chichester: gchichester@newyorkbussales.com

ALBANY – phone 866-867-1100 or

Ben Reiling: breiling@newyorkbussales.com

Steve Searles: ssearles@newyorkbussales.com

WARRANTY – 800-962-5768 ext 237

Morgan Jenkins: mjenkins@newyorkbussales.com



ALL of our Tech Tips can be found on the New York Bus Sales website at

<http://www.newyorkbussales.com/pages/bulletins.cfm>

Or at the New York Head Mechanic website at

<http://www.nyhma.org/viewforum.php?f=2&start=0>

