

Blue Bird Type C & D Illuminated School Sign

 $Complaint- \\ We have seen multiple failures of the relay in the circuit for the Illuminated School$

Bus destination sign.

Cause – New York Bus Sales has contacted Blue Bird concerning this issue and has sent

failed relays for evaluation. Blue Bird is working with the relay manufacturer to

determine what the issue is and a resolution.

Correction – Until a resolution can be determined, we are recommending replacing the #93

bulbs with #89. This will decrease the AMP draw, lessening the load on the relay



Contact Our Service Department With Any Questions

CHITTENANGO – phone 800-962-5768 or Daryl Wallace: dwallace@newyorkbussales.com

Brian Lamaitis: <u>blamaitis@newyorkbussales.com</u>

Brian Lamaitis: <u>blamaitis@newyorkbussales.com</u>

ROCHESTER – phone 800-463-3232 or Gary Chichester: <u>gchichester@newyorkbussales.com</u>

ALDANY 1 966 967 1100

ALBANY – phone 866-867-1100 or Ben Reiling: <u>breiling@newyorkbussales.com</u>

WARRANTY – 800-962-5768 ext 237 Morgan Jenkins: <u>mjenkins@newyorkbussales.com</u>

Or Your Customer Support Representative

West

Michael Panzica – mpanzica@newyorkbussales.com

Cell 716-908-3186

Central

Jeremie "JJ" Richmond -

jjrichmond@newyorkbussales.com

Cell 315-559-3999

East

 $Gary\ Bigness-\underline{gbigness@newyorkbussales.com}$

Cell 845-500-3707

ALL of our Tech Tips can be found on the New York Bus Sales website at http://www.newyorkbussales.com/pages/bulletins.cfm

Or at the New York Head Mechanic website at http://www.nyhma.org/viewforum.php?f=2&start=0