



NEXTGEN Exposed Holes in Seat Frame

Service Update #21-0208 / Blue Bird Service Bulletin #S19ZI



Lap Belt Ready
(LBR)



3-Point Belts
(3PT)



Child Restraint
(CR)

HAVE YOU INSTALLED THE SEAT PLUGS IN THE CROSSBAR PER Blue Bird Service Bulletin #S19ZI?

On September 12, 2019, Blue Bird issued Service Bulletin #S19ZI which addressed exposed holes and the potential concern.

The repair is to install plugs which were supplied by HSM at no charge and provided through Blue Bird. A copy of the repair procedure is on the following pages.

Many customers submitted for and received the plugs while others failed to see an issue with the holes and did not respond.

Recently there was an incident involving an exposed hole and we reached out to both Blue Bird and HSM with concern that there were still units that had exposed holes. Both companies agreed to continue to provide plugs for these holes in an effort to help ensure that further incidents did not occur.

ALL of our Service Updates can be found on the [New York Bus Sales website](#)
Or at the [New York Head Mechanic website](#)

We believe that one of the initial issues with operators requesting these plugs was that the number of plugs required was asked and we were told that the task seemed very time consuming between counting holes, ordering the correct size and number as well as then installing.

We looked at this and found that with units which had just the standard lap belt that New York State requires, there are ONLY the large holes exposed and that with the extra holes in the flip seats that for a unit capacity of 30-66 there were a maximum of 180 of the large holes exposed and on a unit with a capacity of 67-72 children there were a maximum of 208 of the large plugs needed and no small plugs were required.

New York Bus Sales has decided to pre-bag these large plugs into bags of 180 and 208 so that customers can call and request based on a units' capacity without having to count the number of holes or figure out if they are large or small.

The complete Service Bulletin can be found on the Blue Bird Vantage website along with information concerning if particular units have had the Bulletin performed or not.

Should you have units requiring the Service Bulletin plugs, please contact our Warranty Department at 800-962-5768 and give them the body number and capacity. We will then send you the plugs.

Thank You

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NextGen Seat H-Tube Plug Install In Exposed Holes			SRP NUMBER	
			S19ZI	
NAME:	DEPARTMENT	DATE	REV. LVL.	
Chris Murphy	Quality	9/9/2019	7	

MODEL

School Bus Seat - NextGen Convertible Seats

ISSUE

Two different size exposed holes in the rear side of the Seat Back Frame that can allow passenger(s) to place/insert their fingers into the holes and possibly get their fingers stuck. The number of holes exposed varies with seat size. Only those directly visible to the passenger(s) are in need of remedy (Rear Row Seating is excluded).

REMEDY

Install required plugs in the exposed holes to prevent passengers from inserting their fingers in the holes.

TOOLS REQUIRED

ITEM:	QTY:	DESCRIPTION:
1	1	Channel Lock Pliers
2	1	Shop Towel

PARTS REQUIRED

ITEM:	QTY:	PART NO.	DESCRIPTION:
1	Up to 4 per seat	800-643	Heyco Style Plug 2643 for .50" Holes
2	Up to 6 per seat	800-644	Heyco Style Plug 1675 for .60" holes

NextGen Seat H-Tube Plug Install In Exposed Holes

SRP NUMBER

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NAME:

Chris Murphy

DEPARTMENT

Quality

DATE

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REV. LVL.

7

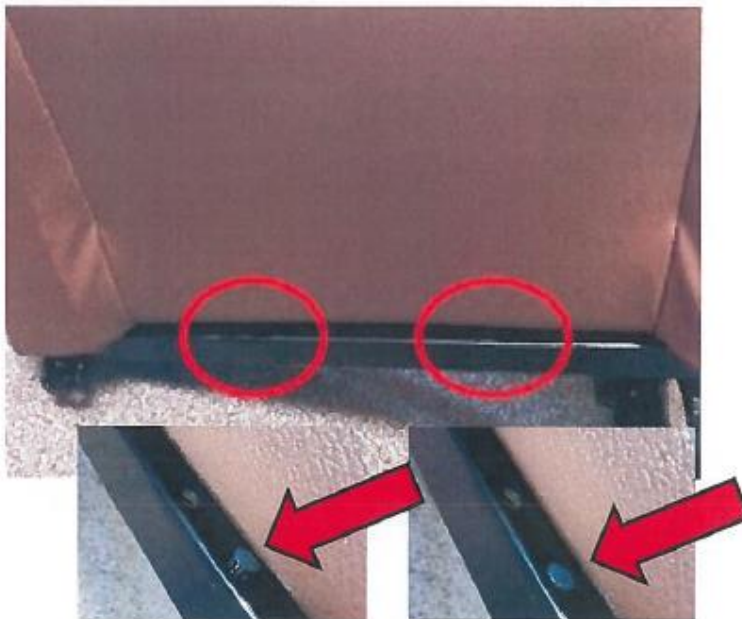
REPAIR PROCEDURE

VEHICLE PREPARATION

- 1 The vehicle must be parked on a flat level surface.
- 2 Vehicle ignition must be in the off position.
- 3 Engage parking brake and use wheel chocks.
- 4 Use adequate lighting during service operations.

REPAIR INSTRUCTION

- 1 Locate (up to 4) .50" diameter holes in the Rear Seat Frame. Review previous page for parts required. Push the plug into the holes using your thumb. Use a shop towel to prevent scratching. The channel locks can be used to make sure the plug is completely installed.



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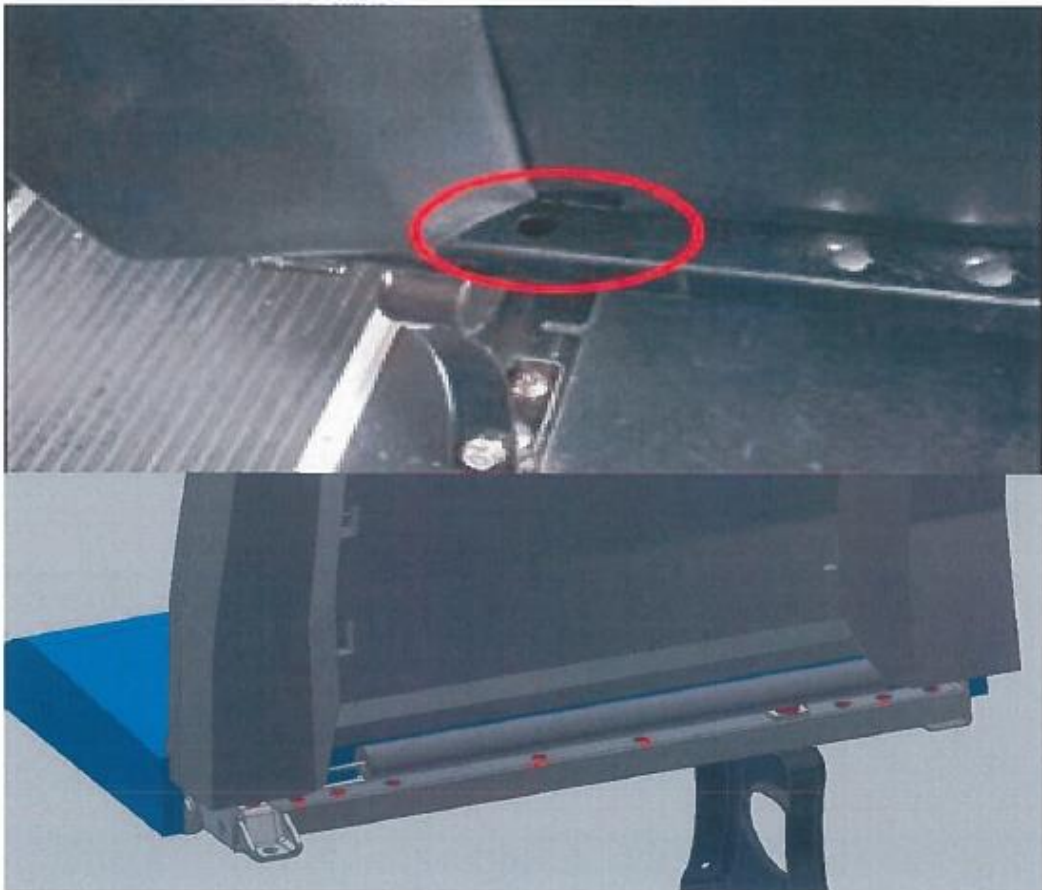
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NAME:	DEPARTMENT	DATE	REV. LVL.
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REPAIR INSTRUCTION (continued)

2. Locate (up to 6) .60" diameter holes in the Rear Seat Frame, and push the plug into the holes using your thumb. Use a shop towel to prevent scratching. The channel locks can be used to make sure the plug is completely installed.



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CONTACT OUR SERVICE OR PARTS DEPARTMENT WITH ANY QUESTIONS

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