

Tech Tip

FROM YOUR FRIENDS AT
NEW YORK BUS SALES!



Cummins QuickServe....Register for free!

Cummins QuickServe is now available for free where you can register up to 5 separate ESN's (Engine Serial Numbers). We realize this is great for a small fleet but we feel this also adds a benefit for a larger fleet also. If you register for the 5 units under the "FREE" registration and have Cummins engines, you can select one of each model (ISB '07{2150}, ISB '10{2250} & ISB '13{2350}) and then use each of those to diagnose and repair other units in your fleet –

Please start by going to the link below-

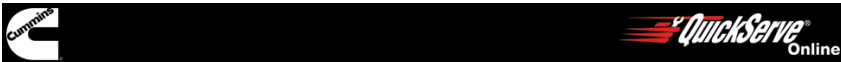
<https://quickserve.cummins.com/info/index.html>

Press the "Create an Account" button



As you can see from the shot below, if you choose you can also sign up with a subscription for up to a year where you could add ALL your units!

Once at that screen you can press the arrow for the drop down and choose the plan you wish to use and highlight it and then press the "register" button.



Home | Login

Products Promotions News

Customer Login

Username


Password

Forgot Password

Information

Create an Account

Related Links

Service Locator 


Subscription Plans

Unlimited Service Plan	Limited Owners Plan
Electronic Service Manuals	Electronic Service Manuals
Parts Catalogs	Parts Catalogs
Wiring Diagrams	Wiring Diagrams
Serial Numbers: Unlimited	Serial Numbers: Up to 5
7 days.....\$50.00	No expiration.....FREE
1 month.....\$200.00	
1 year.....\$1,200.00	

Fleet subscriptions are sold by your local Cummins Distributor.
Find your nearest Cummins Distributor location by using the Service Locator.

Download the QSOL App Today!

Access the Parts Catalog, Engine Dataplate and Fault Code Analyzer!




QuickServe Store

Manuals, Software, Cables, Tools, & Training


NOW AVAILABLE FOR PURCHASE ONLINE!

Every Minute Counts.

We are committed to providing the best Service and Support. Click to find out more.




Service Locator



Unleashing the Power of Cummins

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Next you can go in and register your engines depending on the plan you have chosen.



Cummins Online Account - Registration

[HOW TO REGISTER?](#)

Please provide vehicle/Equipment details for upto five ESNs(Engine Serial Number). You will be able to view the content for only these five ESNs in Quick Serve Online.You can also add the ESN's after you register. If you want to add more than 5 ESNs please upgrade to the higher version.

VEHICLE / EQUIPMENT DETAILS

OPTIONAL INFORMATION

ESN

Application

OEM Brand of Vehicle or Equipment

Year of Vehicle/Equipment (yyyy)

Mileage/Hours Miles

VIN

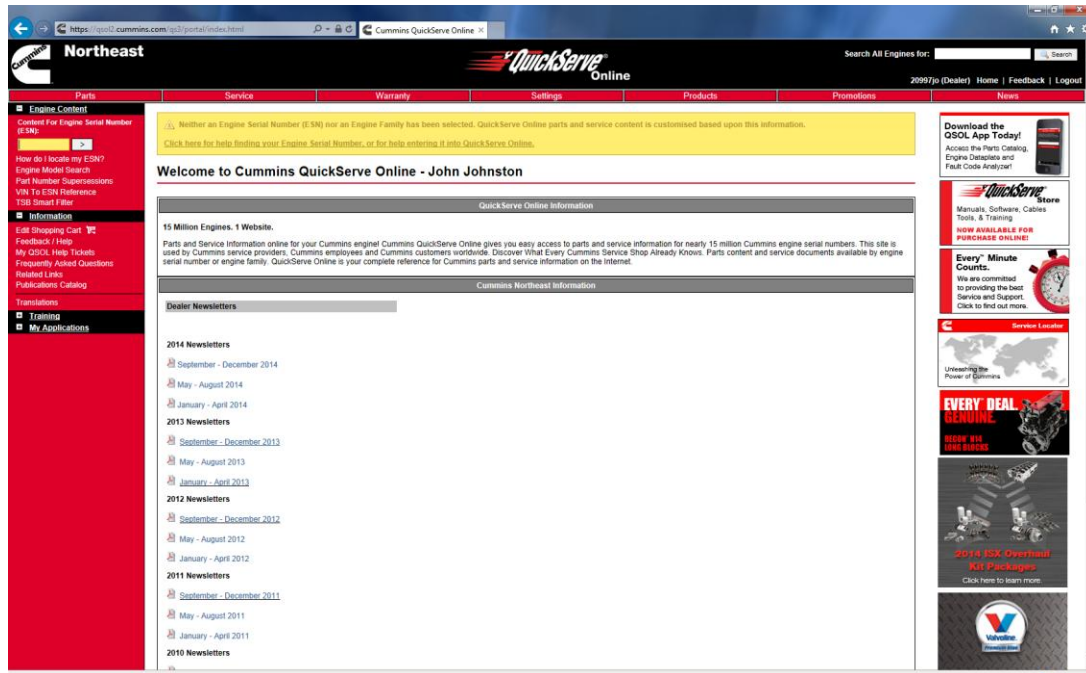
How long have you owned this engine? years

Where do you usually buy Cummins parts?

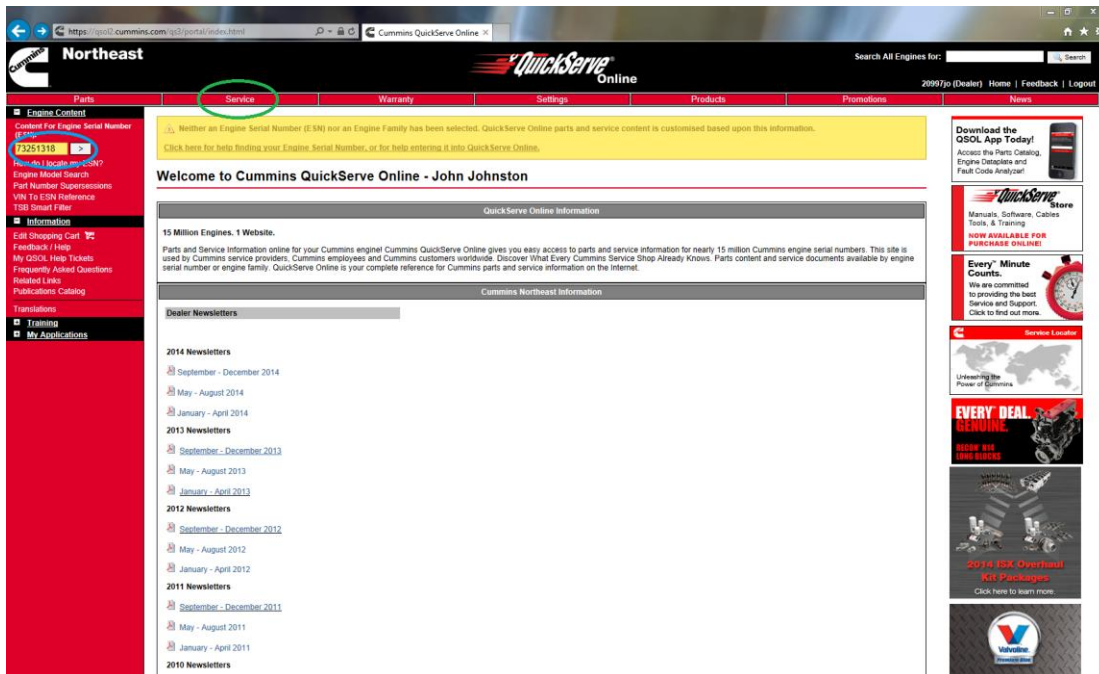
Where do you usually get your Cummins engine serviced?

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Once you have registered your vehicles you can start using the site and as you can see from the screen shot of the site below that is A LOT of information available – We cannot go through ALL that is available or this would be a book but just on the service side and what is available we will point out a couple of important facts-



Entering one of your engine serial numbers in the yellow box to the left of the screen (Blue Circle) and then clicking the arrow to the right of the box to update you can then click on the “Service” tab in the header (Green Circle)



This will open the link with ALL the related info on that engine, one of the most notable is the “Fault Code Search” which if you click on

The screenshot shows the Cummins QuickServe Online interface. The top navigation bar includes 'Parts', 'Service', 'Warranty', 'Settings', 'Products', 'Promotions', and 'News'. The main content area is titled 'Engine Service Information (73251318 - ISB6.7 CM2250)'. A sub-menu is open, showing 'Manuals', 'Dataplate', 'Campaigns', 'TRPs', 'ATCs', 'Service Bulletins', 'TSBs', and 'What's New'. Under 'Manuals', there are several categories: 'Wiring Diagrams', 'Fault Code Troubleshooting Manual', 'Service Manuals', 'Master Repair Manuals', 'Owners Manuals', and 'Operation and Maintenance Manuals'. The 'Fault Code Troubleshooting Manual' category is expanded, showing several manuals with update dates and links to 'Change History'. The 'Fault Code Search' option in the sub-menu is highlighted with a green circle.

Will take you to the screen below and if you click on the “SPN/FMI to Fault Codes” will allow you to enter the codes which you can get from the cluster of your Blue Bird bus and will give you the Cummins code and possible steps to a resolution!

The screenshot shows the Cummins QuickServe Online interface. The top navigation bar includes 'Parts', 'Service', 'Warranty', 'Settings', 'Products', 'Promotions', and 'News'. The main content area is titled 'Engine Service Information (73251318 - ISB6.7 CM2250)'. A sub-menu is open, showing 'Engine Fault Code Analyzer', 'Engine Fault Code Search', and 'SPN/FMI To Fault Codes'. The 'SPN/FMI To Fault Codes' option is highlighted with a green circle. Below this, there are two search forms: one for entering an SPN and FMI combination, and another for entering a Cummins fault code. The footer contains the text 'POWERED BY CUMMINS™ © 2000-2014 Cummins Inc., Box 3005, Columbus, IN 47202-3005 U.S.A. Terms of Use and Disclaimers | Feedback / Help | Recommended System Requirements'.

PLEASE NOTE:

There is also a tab at the top for “PARTS”.....If you are using the “FREE” subscription and have more than one particular model but have just entered a single engine serial number in, do NOT depend on the parts being the same through the whole model series. ALWAYS use the specific engine serial number when ordering parts!

ALSO – Attached is a brief “Registration Process” directly from Cummins!



Contact Our Service Department With Any Questions

CHITTENANGO – phone 800-962-5768 or

Daryl Wallace : dwallace@newyorkbussales.com

Brian Lamaitis : blamaitis@newyorkbussales.com

ROCHESTER – phone 800-463-3232 or

Gary Chichester: gchichester@newyorkbussales.com

ALBANY – phone 866-867-1100 or

Ben Reiling: breiling@newyorkbussales.com

WARRANTY – 800-962-5768 ext 237

Morgan Jenkins: mjenkins@newyorkbussales.com

Or Your Customer Support Representative

West

Michael Panzica – mpanzica@newyorkbussales.com

Cell 716-908-3186

Central

Jeremie “JJ” Richmond –

jjrichmond@newyorkbussales.com

Cell 315-559-3999

East

Gary Bigness – gbigness@newyorkbussales.com

Cell 845-500-3707

ALL of our Tech Tips can be found on the New York Bus Sales website at

<http://www.newyorkbussales.com/pages/bulletins.cfm>

Or at the New York Head Mechanic website at

<http://www.nyhma.org/viewforum.php?f=2&start=0>