

# Tech Tip

FROM YOUR FRIENDS AT  
NEW YORK BUS SALES!



## Rear Air Suspension Crossmember Service Bulletin #S13WC

- Complaint –** We have found that the rear crossmember is cracked at the bolt holes.
- Cause –** Service Bulletin #S13WC was released on February 27, 2013 for inspection of the crossmember for cracks and expired on February 27, 2014. At that time New York Bus Sales inspected ALL units which were listed on the Service Bulletin and those which were cracked at that time were replaced.
- Correction –** We have recently seen a slight uptick in the number of units that are showing the crossmembers cracked. Units are covered under their 5 year warranty and we are still replacing units which have cracked crossmembers. With that said we are encouraging customers to pay close attention to these on their PM inspections to ensure that they do not have any issues arise as a “surprise”.



ALL of our Tech Tips can be found on the New York Bus Sales website at  
<http://www.newyorkbussales.com/pages/bulletins.cfm>  
Or at the New York Head Mechanic website at  
<http://www.nyhma.org/viewforum.php?f=2&start=0>

*Contact Our Service Department With Any Questions*

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