

Blue Bird Conventional & Transit Units

w/Bendix Steering Columns

- Complaint In adjusting the tilt and/or telescoping feature, the column does not seem to "lock" in place
- Cause The "lock", located on the lower side of the column (See Figure #1) for this feature is designed to be "pulled" back on and will lock (See Figure #2) so the column can be adjusted to the best position for the driver. Once positioned where the driver needs, the lock can be pushed in and the column will be locked and can be driven. It was recently pointed out to us during a NYSDOT inspection that the lock can be pushed inward toward the column (See Figure #3) in certain instances and in very particular instances the column will tilt and telescope freely.
- Correction Driver training in the proper way to adjust the steering column.



FIGURE #1





PLEASE NOTE – WHEN THIS DOES OCCUR MOVEMENT OF THE COLUMN WILL GENERALLY CAUSE THE LOCK TO "SNAP" BACK INTO PLACE



FIGURE #3

Contact Our Service Department With Any Questions CHITTENANGO – phone 800-962-5768 or Daryl Wallace : <u>dwallace@newyorkbussales.com</u> Brian Lamaitis : <u>blamaitis@newyorkbussales.com</u>

ROCHESTER – phone 800-463-3232 or Gary Chichester: <u>gchichester@newyorkbussales.com</u>

ALBANY – phone 866-867-1100 or Ben Reiling: <u>breiling@newyorkbussales.com</u>

WARRANTY – 800-962-5768 ext 237 Morgan Jenkins: <u>mjenkins@newyorkbussales.com</u>

Or Your Customer Support Representative West Michael Panzica – <u>mpanzica@newyorkbussales.com</u> Cell 716-908-3186 Central Jeremie "JJ" Richmond – jjrichmond@newyorkbussales.com Cell 315-559-3999 East Gary Bigness – <u>gbigness@newyorkbussales.com</u> Cell 845-500-3707

ALL of our Tech Tips can be found on the New York Bus Sales website at http://www.newyorkbussales.com/pages/bulletins.cfm Or at the New York Head Mechanic website at http://www.nyhma.org/viewforum.php?f=2&start=0

Thank You to Jeff Langerlaan from NYSDOT for brining this to our attention.

