

## "VISION" Hood Repair

Complaint – The hood is cracking

PLEASE NOTE – This is not a common occurrence but does happen with the crossover mirrors hanging off the front and it is summer time in New York which means "Road Construction" and that can help take its toll.

One issue you will see discussed in the attached documents is the "BELL MOUNT" for crossover mirrors. New York Bus Sales in an effort to help eliminate some issues with how our "standard" bus is spec'd made the change to include the "BELL MOUNT" as standard.

Cause – Various issues which MAY cause cracks at various spots-

Correction – Please find attached various hood repair procedures from the manufacturer!





Parts Manager

Gari McQuade

gmcquade@newyorkbussales.com

Chittenango Facility

Bill Cox

bcox@newyorkbussales.com

**Dave Grant** 

dgrant@newyorkbussales.com

Don Kipp

dkipp@newyorkbussales.com

**Rochester Facility** 

Jeremy Pilot

ipilot@newyorkbussales.com

Ravena Facility

Dan Provencher

dprovencher@newyorkbussales.com

## Contact Our Service Department With Any Questions

CHITTENANGO – phone 800-962-5768 or Daryl Wallace: <u>dwallace@newyorkbussales.com</u> Brian Lamaitis: <u>blamaitis@newyorkbussales.com</u>

ROCHESTER – phone 800-463-3232 or Gary Chichester: gchichester@newyorkbussales.com

ALBANY – phone 866-867-1100 or Ben Reiling: <u>breiling@newyorkbussales.com</u> Steve Searles: ssearles@newyorkbussales.com

WARRANTY – 800-962-5768 ext 237 Morgan Jenkins: mjenkins@newyorkbussales.com

## PLEASE ALSO NOTE OUR NEW CUSTOMER SUPPORT REPRESENTATIVES

**EAST** 

Gary Bigness: gbigness@newyorkbussales.com

Cell 845-500-3707

**CENTRAL** 

JJ Richmond: <u>jrichmond@newyorkbussa</u>les.com

Cell 315-559-3999

WEST

Mike Panzica: <u>mpanzica@newyorkbussales.com</u>

Cell 716-908-3186

## THANK YOU TO SHANE at COBBLESKILL-RICHMONDVILLE CS FOR INQUIRING

ALL of our Tech Tips can be found on the New York Bus Sales website at

http://www.newyorkbussales.com/pages/bulletins.cfm Or at the New York Head Mechanic website at http://www.nyhma.org/viewforum.php?f=2&start=0