

# Tech Tip

FROM YOUR FRIENDS AT  
NEW YORK BUS SALES!



## ANGELTRAX CAMERA SYSTEM DOWNLOAD ISSUE

- Complaint –** In trying to retrieve video from our AngelTrax system, we tried to hook into the “mini”-USB (Shown in Figure#1) but it’s not there anymore!
- Cause –** New for this year, to increase security in data transmission, AngelTrax has changed the method of retrieving data to include a piece of hardware called a “SECKEY1”
- Correction –** Contact your local New York Bus Sales Parts Department and order a “SECKEY1” and it will be shipped at No Charge –

Once you receive the SECKEY1, you will notice it comes with 2 wire leads (Figure #2). The actual “key” or white box will slide onto the hard drive and then the 2 cables should attach to your computer (Please note that they are both USB cable ends so your computer will need to have 2 USB ports, one will be used for data transfer and the other for power). You can now use your computer as you have in the past.

**PLEASE NOTE –** The SECKEY1 can be used on older hard drives, but you will not be able to use the MINI-USB cable you used on previous hard drives with this years’ units!



**Figure #1**



**Figure #2**

**CALL ANGELTRAX TECH  
SUPPORT @ 800-673-1788  
AND YOU WILL HAVE THE  
ANSWERS YOU NEED  
IMMEDIATELY AND THE  
PARTS YOU NEED TO FIX  
THE PROBLEM THE NEXT  
DAY**



**Figure #3**

**CHITTENANGO  
800-962-5768  
ROCHESTER  
800-463-3232  
ALBANY  
866-867-1100**

**Parts Manager  
Gari McQuade**

[gmcquade@newyorkbussales.com](mailto:gmcquade@newyorkbussales.com)

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**NEW YORK BUS SALES**

ALL of our Tech Tips can be found on the New York Bus Sales website at

<http://www.newyorkbussales.com/pages/bulletins.cfm>

Or at the New York Head Mechanic website at

<http://www.nyhma.org/viewforum.php?f=2&start=0>