

Tech Tip

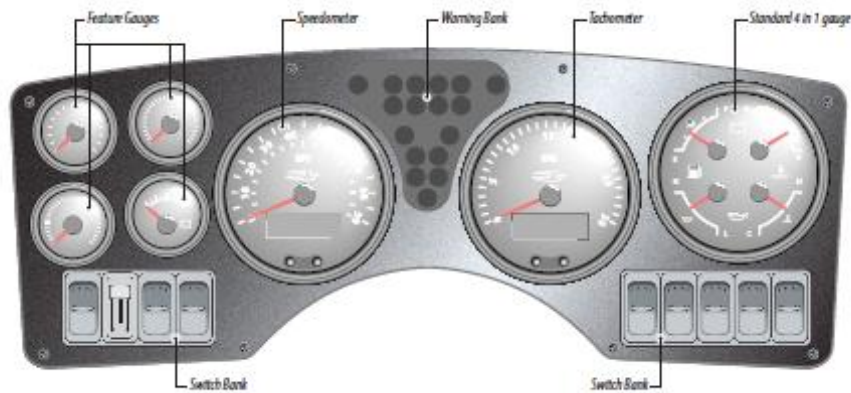


From your friends at New York Bus Sales

Product Affected- Actia Gauges in- 2004-2008 Vision



2004-present All American “A3 Models”



Complaint - We keep getting a message through the LCD display that reads “GAUGE MISSING”.....(Figure #1) Note that pressing the “exit” button will remove the message from the LCD screen.

Cause -

The “brains” of this set-up is the Speedometer head and often times we think that is the issue and it is changed and the problem seems to be addressed – which may be the case as the original issue was taken when changed BUT it might have been addressed without changing the speedometer head!

Correction -

Follow these steps to make sure that the actual cause is determined-

- First, see if there was a communication “glitch” – recycle the key and see if the message comes up again...the speedo reads each gauge on startup and if there is interference then it may not read and just need resetting which cycling the key does!
- Next check to make sure all the gauges are correctly plugged in!
- You can see which gauge is missing easily by seeing which one does not work properly and you can simply unplug that gauge and another and switch plugs and recycle dash to make sure the gauge in question is operable.
- Last – we can clear the inactive gauges by doing the following:
 - Set The Parking Brake
 - Hold the “M” button (figure #2) for >5 seconds
 - Scroll down to #6 – Data Links
 - Look through the list for the ones listed as “inactive” and you will see “delete” as an option
 - Press DELETE
 - Recycle key and the “gauge missing” should be gone
 - PLEASE NOTE – Even after trying this if the message is still there as a last resort
 - Unplug ALL gauges
 - Cycle the key....you will see the “Gauge Missing” message
 - Follow the previous steps to delete ALL the gauges
 - Recycle the key
 - Message should be gone!



Figure #1



Figure #2



Contact Our Service Department With Any Questions

CHITTENANGO – phone 800-962-5768 or
Daryl Wallace : dwallace@newyorkbussales.com
Brian Lamaitis : blamaitis@newyorkbussales.com
ROCHESTER – phone 800-463-3232 or
Gary Chichester: gchichester@newyorkbussales.com
ALBANY – phone 866-867-1100 or
Ben Reiling: breiling@newyorkbussales.com
Steve Searles: ssearles@newyorkbussales.com
WARRANTY – 800-962-5768 ext 237
Morgan Jenkins: mjenkins@newyorkbussales.com

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