

From your friends at New York Bus Sales

Product Affected-Units with CAT Engines

Complaint - I've replaced the belt tensioner and the belt still appears to not be aligned

properly -

Cause - We have seen this issue with BOTH the Blue Bird and CAT tensioners to

some degree and have not been able to do anything other than "shim" the tensioner for proper alignment. We have NOT been able to narrow the

root cause on a 100% basis-

Correction - If you find that alignment is an issue after installing a new tensioner than

we suggest trying a "Gates" tensioner - Part #38508. We have found that

this address the issue in these cases.



THANKS TO RICH DENNISH FROM AMERICAN BUS AND COACH FOR POINTING THIS OUT TO US!!!

Contact Our Service Department With Any Questions

CHITTENANGO – phone 800-962-5768 or

Daryl Wallace: dwallace@newyorkbussales.com
Brian Lamaitis: blamaitis@newyorkbussales.com

ROCHESTER – phone 800-463-3232 or

Gary Chichester: gchichester@newyorkbussales.com

ALBANY - phone 866-867-1100 or

Ben Reiling: <u>breiling@newyorkbussales.com</u>
Steve Searles: <u>ssearles@newyorkbussales.com</u>

WARRANTY - 800-962-5768 ext 237

Morgan Jenkins: mjenkins@newyorkbussales.com

ALL of our Tech Tips can be found on the New York Bus Sales website at http://www.newyorkbussales.com/pages/bulletins.cfm
Or at the New York Head Mechanic website at http://www.nyhma.org/viewforum.php?f=2&start=0