



## Blue Bird “Vantage” Updates Service Update #21-0528



### Ways to check Vantage for New Info

**We are pleased to continue to provide you with updates and increased information on the ever-evolving Blue Bird “VANTAGE” website, but with changes occurring as often and as quickly as they do in updating information on the site, we cannot get all the information to you as we would like to.**

**“Surfing” the site can provide ways to find valuable information, and we have found a way that can help ..... Please follow the steps outlined here and check back periodically for added information.**

ALL of our Service Updates can be found on the [New York Bus Sales website](#)  
Or at the [New York Head Mechanic website](#)

The first thing we want to make sure of is that you are signed up and have access. If you haven't then by all means today is the day to get your account set up.....it's easy and will take minutes-

#1 – Go to the website: <https://vantage.blue-bird.com/Portal/Vantage-Home.aspx>

#2 – At the lower right corner as shown below you will see a list for the Blue Bird Academy and under that “Vantage Access Request”....Press that button



Parts & Service  
Parts Promotions  
Technical Reference  
Resources

Warranty

Sales  
Grassroots Parts & Service  
Sales Information  
Sales Document Library

Finance

Resources  
Parts Quick Reference Guide  
Driver Handbooks  
Service Manuals  
VIN Definition Chart

**Blue Bird Academy**

Academy Home  
Training Events  
Dealer Certification  
EV Driver Training  
Technician Training  
Vantage Access Request  
Contact Academy



#3 – You will go to a page asking for the info to the right....Fill in the blanks, we will be alerted to add you and you will then receive your login information via e-mail!


Vantage Registration

First Name \*   
Last Name \*   
District/Organization\*   
Position\*   
Email \*   
Street   
City   
State   
Zip   
Phone   
Dealer   
[Find a Dealer](#)

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#1 **You are Logged In!**



**Bus Lookup:**

**Service Memorandums**

12/11/2019 - [SM1906](#) - Cummins ECM Calibration Update To Reduce Occurrence Of Cummins Fault Codes 3555 And 3556  
 10/23/2019 - [SM1905](#) - SM 1905 Blue Bird Vantage Fault Code Website  
 10/23/2019 - [SM1904](#) - Ametek Parts and Software

[>>View All<<](#)


**Dealer Warranty Memos / Announcements**

4/16/2020 - [W20-03: Covid - 19 Delayed Warranty Start Dates](#) -

[>>View All<<](#)

## First make sure you are Logged In

#1 **You are Logged In!**



**Bus Lookup:**

**Service Memorandums**

#2

12/11/2019 - [SM1906](#) - Cummins ECM Calibration Update To Reduce Occurrence Of Cummins Fault Codes 3555 And 3556  
 10/23/2019 - [SM1905](#) - SM 1905 Blue Bird Vantage Fault Code Website  
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[>>View All<<](#)

**Dealer Warranty Memos / Announcements**

4/16/2020 - [W20-03: Covid - 19 Delayed Warranty Start Dates](#) -

[>>View All<<](#)

## Once logged in, check for pertinent Service Memorandums as shown above.

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- Parts Promotions
- Parts123 - Login
- Training & Education
- Technical Reference
- Service Announcements**
- Service Memorandums**
- Resources
- Service Updates
- Territory Maps

**You are Logged In!**

**Bus Lookup:**

One thing which we have found useful for finding info is going to the “Service Memorandums” listing as shown above

**Bus Lookup:**

- Service Memorandums
- Service Updates

### Service Memorandums

Order By Rank  
80 Items Per Page  
Results 1 - 6 of 6

Search for:  Product Code:  Model Year:

#### Results

- SM1905  
Posted Date: 10/23/2019  
SM 1905 Blue Bird Vantage Fault Code Website
- SM1601  
Posted Date: 1/14/2016  
Blue Bird Troubleshooting Guides
- SM1904  
Posted Date: 10/23/2019  
Ametek Parts and Software
- SM1501-SMI Troubleshooting Matrix  
Posted Date: 2/5/2015  
SMI Troubleshooting Matrix
- SM1309  
Posted Date: 7/19/2013  
Air Conditioner Maintenance
- SM1602  
Posted Date: 1/26/2016  
Instrument Cluster Updates, Enhancements

Once logged in, once there you can enter “Vantage” and it will give you listings of popular useful information.

ALL of our Service Updates can be found on the [New York Bus Sales website](#)  
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**PLEASE NOTE:**

**The site will continue to evolve and as always, we are here to assist, so if a question arises.....DON'T hesitate to reach out!**

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**CONTACT OUR SERVICE OR PARTS DEPARTMENT WITH ANY QUESTIONS**

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