

# Service Notice

FROM YOUR FRIENDS AT  
NEW YORK BUS SALES!



## BLUE BIRD SERVICE BULLETIN #S14XT HEATER MOTOR CIRCUIT UPDATE

Blue Bird has just released a “Service Bulletin”, #S14XT for the All American, Conventional and Vision units (Attachment A) There are a number of affected units and at the current time parts for this are being allocated by the number of units which dealers have sold.

New York Bus Sales is prioritizing their allocation by sending parts out first to customers who have failed units and then on a first call basis. Seeing as the Bulletin does not require a great deal of time and parts availability is limited we are asking that you request the parts which we will ship on a repair order then once you have completed that you send us a copy for your work order and we will issue a credit to your account for the allotted labor.

We greatly appreciate your patience in working with us on this!



ALL of our Service Updates can be found on the New York Bus Sales website at  
<http://www.newyorkbussales.com/pages/bulletins.cfm>  
Or at the New York Head Mechanic website at  
<http://www.nvhma.org/viewforum.php?f=2&start=0>

**PLEASE CONTACT MORGAN JENKINS,  
OUR WARRANTY ADMINISTRATOR FOR  
YOUR PARTS – ALSO ATTACHED ARE  
EACH OF THE INDIVIDUAL BULLETINS**

**Contact Our Service Department With Any Questions**

**CHITTENANGO** – phone 800-962-5768 or

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**Or Your Customer Support Representative**

West

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