

December 17, 2014

To:

Select Blue Bird Customers

Subject:

Service Bulletin S14XT Heater Motor Circuit Update

Models Affected:

2000-2011 Model Year All American Model Buses

2004-2010 Model Year Vision Model Buses

2004-2008 Model Year Conventional Model Buses

Bulletin Duration:

One (1) Year from Date of Issue

Overview

Buses equipped with body heater motors without thermal protection should have a jumper fuse harness installed to protect the heater motor circuit should the motor's internal windings overheat and fail. Service Bulletin S14XT provides instructions for installing a jumper harness which provides inline fuses for the body heater motor circuit. Separate instructions are provided for the All American front heater defroster, Vision stepwell heater, underseat heaters and rear wall heaters.

Affected Units

The buses in your fleet that are affected by this Service Bulletin S14XT are identified by Blue Bird body serial number(s) on the enclosed cover sheet.

Time Allowance

Time allowed to install the jumper harness is determined by the number of heaters in each bus.

Labor times for All American model heater combinations are listed below:

- 1. Labor time to install jumper harness for front main heater/defroster only is 0.3hrs per bus.
- 2. Labor time to install jumper harness for main front heater/defroster and 1-2 body heaters (any combination of underseat & rear wall heaters) is 0.4 hours per bus
- 3. Labor time to install jumper harness for main front heater/defroster and 3-4 body heaters (any combination of underseat & rear wall heaters) is 0.6 hours per bus.

Labor times for Vision model buses are listed below:

- 1. Labor time to install jumper harness for 1-2 body heaters (any combination of underseat, rear wall heaters and stepwell heaters) is 0.3 hours per bus.
- 2. Labor time to install jumper harness for 3-4 body heaters (any combination of underseat, rear wall heaters and stepwell heaters) is 0.5 hours per bus.



Repair Parts

The parts required to perform Service Bulletin S14XT must be ordered through your Blue Bird Dealer. Parts are available to be ordered.

Labor Reimbursement

If you perform this service bulletin yourself or have an outside repair facility perform this bulletin you may submit claims for labor and parts reimbursement to your Blue Bird dealer.

Bulletin Duration

This Service Bulletin S14XT ends one (1) year from the date of issue.

Repair Facility

We encourage you to contact your Blue Bird dealer to arrange to have this Service Bulletin performed. However, you may have the option to perform this Service Bulletin yourself or have a qualified repair facility convenient to you perform this work. A qualified technician must perform work required under this bulletin.

Questions

Questions regarding this bulletin should be directed to your Blue Bird Dealer.

Sincerely,

Lisa Hancock
Engineering Services

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