



## Service Notice 16-0131-1

### Blue Bird “VANTAGE” Website Update

We are happy to provide you with an update on the ever-evolving Blue-Bird “VANTAGE” website. We hope you sign up and utilize the information provided.

Blue Bird and New York Bus Sales strive to send out information and updates we feel are important. It is best to “Surf” the site occasionally to see what is new!

Please see Blue Bird’s memorandum below on troubleshooting guides on Page 2

**Contact your Customer Service Representative for more information**

<b>Eastern Region</b>	<b>Gary Bigness 845-500-3707</b>
<b>Central Region</b>	<b>JJ Richmond 315-559-3999</b>
<b>Western Region</b>	<b>Mike Panzica 716-908-3186</b>



January 14, 2016

**SERVICE MEMORANDUM**  
NO. SM1601

**MEMO TO:** All Blue Bird Dealers

**SUBJECT:** Blue Bird Troubleshooting Guides

Blue Bird would like to announce the addition of troubleshooting guides for assisting in the service of the Blue Bird products. These troubleshooting guides are available on the Vantage website. There are two ways to view the guides. Please review the following instructions. Contact your Field Service Engineer if you have any questions or comments.

For product specific guides:

1. Enter a body or VIN number into Vantage
2. On the Vantage Unit dashboard, select the Service tab

The screenshot shows the Vantage website interface. At the top, there is a search bar with the placeholder text "Enter Body Number/VIN/etc..." and a magnifying glass icon. Below the search bar is a navigation menu with links: Home, Parts & Service, Warranty, Sales, Finance, Resources, Administration, Unit Dashboard, and Supplier Portal. The main content area displays "Unit Dashboard" for "Body: F418749" and "Chassis: F279990". A table of unit details is shown, including fields like CUSTOMER, OWNER, DEALER, STATE OF OPERATION, MAKE, MODEL, MODEL YEAR, VIN, BUILD DATE, DELIVERY DATE, WARRANTY START DATE, and REGISTRATION STATUS. Below the table is a row of tabs: Unit Details, Production Order, Service, Reference, Service Campaign/Notices, Warranty, Acknowledgement, and Invoice. The "Service" tab is circled in red. Below the tabs is a table with columns for BODY NO., CHASSIS NO., BODY SCHEDULE, CHAS SCHEDULE, PICKUP DATE, and P/O NUMBER. The bottom row of this table contains: BODY NO. - F418749, CHASSIS NO. - F279990, BODY SCHEDULE - 1031, CHAS SCHEDULE - 1031, PICKUP DATE - 06/01/10, and P/O NUMBER - FB1017500.

CUSTOMER	= CARDINAL BUS SALES & SERVICE INC.	MODEL YEAR	= 2011
OWNER	= MARGARETTA LOCAL	VIN	= 1BAKFCPA6BF279990
DEALER	= BP0004060 - CARDINAL BUS SALES & SERVICE INC.	BUILD DATE	= 05/04/2010
STATE OF OPERATION	= OH	DELIVERY DATE	= 06/02/2010
MAKE	= CUMM	WARRANTY START DATE	= 07/08/2010
MODEL	= BB CV 3011	REGISTRATION STATUS	= REGISTERED

Unit Details	Production Order	Service	Reference	Service Campaign/Notices	Warranty	Acknowledgement	Invoice
Unit Details	Reference Diagrams	Wiring Schematics					
BODY NO. F418749	CHASSIS NO. F279990	BODY SCHEDULE 1031	CHAS SCHEDULE 1031	PICKUP DATE = 06/01/10	P/O NUMBER = FB1017500		
MODEL - BB CV 3011	MODEL CODE - S	LENGTH - 3011	INR BODIES - 1	MAKE - CUMM	QDINT DATE - 01/28/10		

