## SERVICE NOTICE

No. 16-0227-1





## **Vehicle Numbers Necessary to Serve You Better**

New York Bus Sales strives to provide the best Service and Parts to our customers. When calling with an issue, or to order parts, certain information such as the unit "Body" number is required. Warranty issues will also require the current vehicle mileage.

Figure 1 shown above to the left is located on the bulkhead, to the right above the entrance door on Blue Bird products. There is also a tag in the Stepwell that has the Body Number. On Microbird units, the tag shown in Figure 2 is located on the bulkhead, above the driver. Figures 3 & 4 (below) show the location of the body number on each tag. New York Bus Sales also provides an "information sheet" with each bus delivered. This sheet shows the Body Number and other significant numbers associated with the vehicle.

We provide service and parts for other makes and models also. When inquiring about those units please have the VIN number available.

ALL of our Service Updates can be found on the New York Bus Sales website

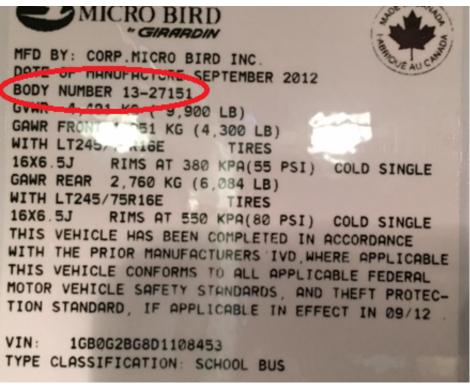
Or at the New York Head Mechanic website











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## CONTACT OUR SERVICE OR PARTS DEPARTMENT WITH ANY QUESTIONS

**SERVICE** 

Chittenango: 800-962-5768
Daryl Wallace or Brian Lamaitis

Rochester: 800-463-3232

Malinda LaDue

Albany: 866-867-1100

Ben Reiling or Steve Searles

Warranty: 800-962-5768

**Morgan Jenkins** 

**Customer Service Representatives** 

**Eastern Region:** 

Gary Bigness 845-500-3707

**Central Region:** 

JJ Richmond 315-559-3999

Western Region:

Mike Panzica 716-908-3186 **PARTS** 

**Director of Parts** 

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