



Parts Update # 21-0823

Continuing Supply Chain/Service Delays

Supply Chain Issues Related to DEF Heads/Level Sensors

As we all try to navigate the ever-changing global supply chain, we have encountered some difficulties obtaining certain products. We continually work to find alternative sources for products while trying to anticipate future needs to stave off shortages of critical products.

Specifically, two Blue Bird diesel emissions parts are particularly challenging:

- 10071997 - GEN 7 DEF Heads
- 10071998 - Tri-Level Sensors

These parts are being allocated to us from the manufacturer based on our needs and unit down situations. For us to place an order for either of these parts, we are required to provide certain unit specific information to blue Bird. When calling in to order these parts, we ask that you provide us with the Body Number and Mileage of the unit in question.

Blue Bird continues to work with their suppliers to provide these products in a timely fashion and as we receive more information on the availability of these parts, we will share it with you.

As always, your patience and support is appreciated while we work through these situations.

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