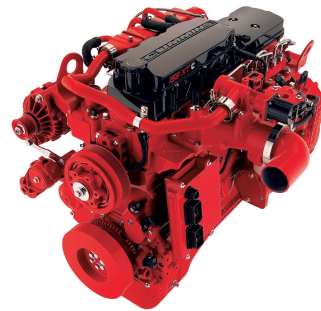




Diagnostic Software Service Update #17-0112



New York Bus Sales Realizes the Value of Customers Having the Proper Diagnostic Equipment.....and we support it!

New York Bus Sales realizes customers who purchase products we offer and have the proper diagnostic equipment see a benefit. This benefits everyone because they can immediately relay information which helps us to quickly diagnose a units issue and get the unit back into service.

To help support that New York Bus Sales has always offered any tools or diagnostic equipment to our customers at exactly what we pay for it! The issue which we have recently run into with respect to the actual programming involved is that when the programming is set up, it is licensed and registered to the end user, our customer.

ALL of our Service Updates can be found on the [New York Bus Sales website](#)
Or at the [New York Head Mechanic website](#)

When it comes time to update the subscription the providers have no easy method of having New York Bus Sales renew the subscription when it is required. We recently have found this with the IDS programming through Ford. Now with Cummins Northeast becoming a “factory” store we can no longer register the Insite software other than those programs which are registered in our name.

That being said the registration fees for both are at the same pricing structure we receive but will require you to register the software yourselves at Cummins or Ford/Rotunda when it comes due.

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