



Microbird G5 Whistling Noise

Tech Tip #17-0304



“Wind” Whistling Noise While Driving G5 Microbird

It has come to our attention that there is a “whistling” noise that drivers hear on the Microbird G5. Iroquois Central School realized that the noise was coming from the driver’s rearview mirror. They found that the “shell” of the mirror where the head mounts along the 2 seams horizontally in the mirror head (Figure #1) was causing the issue. They verified this by running a bead of caulk along those seams and the “whistling” was no longer there. New York Bus Sales contacted Rosco who said they had heard of similar issues on another product. Their recommendation was to lower the mirror head on the stalk by ½” as that also had resolved the issue.

ALL of our Service Updates can be found on the [New York Bus Sales website](#)
Or at the [New York Head Mechanic website](#)



Figure #1

**THANK YOU TO JEFF AND THE FOLKS AT
IROQUOIS CENTRAL SCHOOL FOR POINTING THIS
OUT.**

ALL of our Service Updates can be found on the [New York Bus Sales website](#)
Or at the [New York Head Mechanic website](#)



CONTACT OUR SERVICE OR PARTS DEPARTMENT WITH ANY QUESTIONS

SERVICE

Chittenango: 800-962-5768
Daryl Wallace or Brian Lamaitis

Rochester: 800-463-
3232 Dave Schaub

Albany: 866-867-
1100 Ben Reiling

Warranty: 800-962-5768
Morgan Jenkins
**Customer Service
Representatives**

Eastern Region:
Gary Bigness
845-500-3707

Central Region:
JJ Richmond
315-559-3999

Western Region:
Mike Panzica
716-908-3186

PARTS

Director of Parts
Jim Hogan
jhogan@newyorkbussales.com
607-227-5794

Chittenango: 800-962-5768
Gari McQuade
gmcquade@newyorkbussales.com
Bill Cox
bcox@newyorkbussales.com
John Lewin
jlewin@newyorkbussales.com
Dave Grant
dgrant@newyorkbussales.com

Albany: 866-867-1100
Sean Conway
sconway@newyorkbussales.com
Pat Murphy
pmurphy@newyorkbussales.com

Rochester: 800-463-3232
Dave Cook
dcook@newyorkbussales.com
Steve Hibbard
shibbard@newyorkbussales.com

ALL of our Service Updates can be found on the [New York Bus Sales website](#)
Or at the [New York Head Mechanic website](#)

