



## Q'STRAIT WEBINAR TRAINING

Service Update #17-1229



### Are your Techs Properly Trained to Inspect?

Please find attached information on Q'Strait "**INSPECT + PROTECT**" program for the Q'STRAIT and SURE-LOK products.

They mention it right in the attached brochures "Challenging environments that combine heavy use, exposure to extreme temperatures and road salt can accelerate wear".....We ARE in the middle of winter in the NorthEast so this puts a bow on it for us!

Sign up today for a webinar session and join their "**FLEET EVALUATION PROGRAM.**"

Information and Webinar schedule is attached!

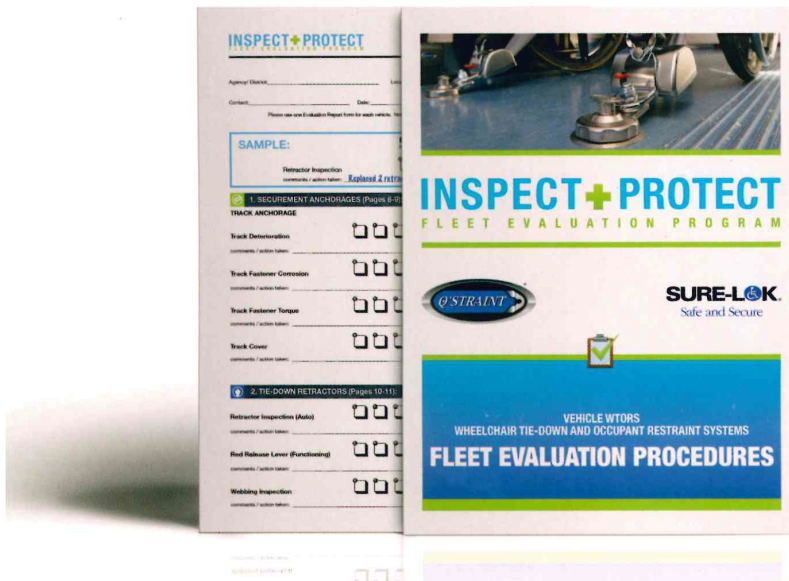
ALL of our Service Updates can be found on the [New York Bus Sales website](#)  
Or at the [New York Head Mechanic website](#)

# INSPECT+PROTECT

## FLEET EVALUATION PROGRAM

Without proper inspection, it is impossible to evaluate the condition of installed securements! Challenging environments that combine heavy use, exposure to extreme temperatures and road salt can accelerate wear. Conversely, proper inspection and maintenance will lead to product integrity over a longer serviceable life.

The goal of the **Fleet Inspection Program** is simply, *peace of mind.*



**Getting started in the program is easy!**



Just go to: [www.qstraint.com](http://www.qstraint.com)

Click on **TRAINING** and then **FLEET EVALUATION**

That's it! New users can use this portal to *register* and returning members can *log in* to start enjoying all of the benefits of the program.



**SURE-LOK**  
Safe and Secure

MKT4606-PSTCARD

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**TRAINING**  
Q'STRAIN SURE-LOK



Live and interactive  
**Training Webinars**  
hosted by our experts.

Get an overview of current securement equipment and functions; and review the most important principles for securing mobility devices and occupants.

Submit questions prior or during the session, receive a certificate of completion, and more!

**Q'STRAIN**



**SURE-LOK**

**TRAINING**

SIGN-UP FOR YOUR WEBINAR SESSION TODAY AT  
**QSTRAIN.COM/TRAINING-WEBINARS**

**2018 SCHEDULE**

- THURSDAY, **JANUARY 18** @ 12PM EST
- TUESDAY, **FEBRUARY 13** @ 12PM EST
- THURSDAY, **MARCH 22** @ 12PM EST
- TUESDAY, **APRIL 10** @ 12PM EST
- THURSDAY, **MAY 10** @ 12PM EST
- TUESDAY, **JUNE 19** @ 12PM EST
- THURSDAY, **JULY 12** @ 12PM EST

**SCHOOL BUS TRAINING WEEK AUGUST 6-10**  
2 DAILY SESSIONS: 11AM EST & 3PM EST

- TUESDAY, **SEPTEMBER 11** @ 12PM EST
- THURSDAY, **OCTOBER 25** @ 12PM EST
- THURSDAY, **NOVEMBER 15** @ 12PM EST
- TUESDAY, **DECEMBER 6** @ 12PM EST

MKT-02-1704

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## CONTACT OUR SERVICE OR PARTS DEPARTMENT WITH ANY QUESTIONS

### SERVICE

**Chittenango:** 800-962-5768  
Daryl Wallace or Brian Lamaitis

**Rochester:** 800-463-3232  
Dave Schaub

**Albany:** 866-867-1100  
Ben Reiling

**Warranty:** 800-962-5768  
Morgan Jenkins

**Customer Service  
Representatives**

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Gary Bigness  
845-500-3707

**Central Region:**  
Josh Coon  
315-263-0765

**Western Region:**  
Mike Panzica  
716-908-3186

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