

## Under-Seat Heater Motor #10043584

### Parts Update #18-01



Figure #1



Figure #2

### Reports of Failures Warrants Alternative Heater Motor Use

Recently we were made aware that several customers had replaced under-seat heater motors which had failed with Blue Bird part #10043584 (Figure #1). Very shortly after the motors were replaced, the replacement motor failed. We had particular units that had “several” motors replaced so we thought the issue was with the unit and checked to verify that the wiring and electrical set up was correct, which it was. We then took a motor to an independent repair facility and found that the motors have heat “strips” which are designed to help keep them from overheating but these heat “strips” were failing.

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We have contacted Blue Bird to see if there has been a change in design or if there was a bad “batch” of motors produced and are waiting to hear back. In the meantime we have found there is a replacement, Blue Bird motor #10013870 (Figure #2). As soon as we hear exactly what the issue is we will be sending more information out, but for now we are asking that the part #10043584 not be used and that #10013870 be used in its place.

Once it is determined what the issue is and a corrective action plan is put in place we will communicate how we will be handling the resolution.

**We greatly appreciate your patience while we get to the root cause!**

**THANK YOU!!**

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