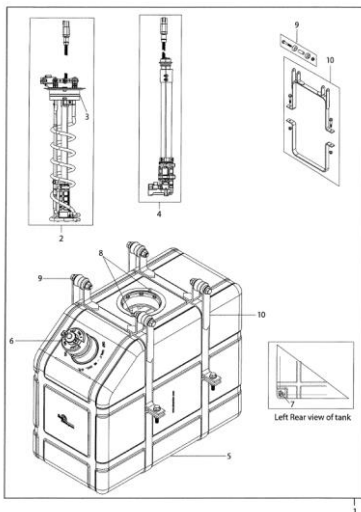




# Accepting Change to Decrease Supply Chain Issues!

## Service Update #20-0826



### Temporary Change to DEF Level Sensor #10071998 Keeps Parts Moving

As we have stated in previous communications, DEF Level Sensors have and continue to be a target of supply chain issues.

To help try and keep up with demand, there was a variation in the electrical connector on the GEN 7 sensor (BB Part #10071998) which you may start seeing with parts ordered in the near future.

This is an approved Blue Bird variation and temporary until supply chain availability of the shell connector increases.

The attached memo explains the exact changes.

ALL of our Service Updates can be found on the [New York Bus Sales website](#)  
Or at the [New York Head Mechanic website](#)



August 24, 2021

Dealer Memo

Memo To: All Blue Bird Dealers

From: Service Parts Team

Subject: GEN7 DEF Level Sensors (10071998)

Recently Shaw announced a slight variation to the electrical connector on GEN 7 DEF Sensors that we want to bring to your attention. This change is a direct result of supply chain shortages for the current 4 pin straight connector (pictured to the far left) that you are used to seeing on these sensors. Beginning August 19<sup>th</sup>, you are likely to receive one of the three options pictured below. It is important to note the connector coming from our chassis harness will plug directly into these alternate connectors.



Current 4 pin connector and back shell



90-degree 4 pin connector and back shell



Jesa Harness Tape and serial number label

This connector change will NOT have an impact on the sensor warranty or our harness warranty.

This deviation has been approved by Blue Bird and is temporary. When the supply of the straight back shell connectors improves, all GEN7 sensor products will return to the original design.

Thank you for your patience in this matter as we work with our vendors to find innovative ways to work through ongoing supply chain disruptions.

Thank You,

Service Parts Team

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**CONTACT OUR SERVICE OR PARTS DEPARTMENT WITH ANY QUESTIONS**

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